

Origin Maintenance

Origin and OriginPro 2021

Type of Support	Description	With Maintenance	Without Maintenance
Installation & Licensing	Installation (Direct, Silent)	✓	✓
	Installation (MSI Installer, Template Installation)	✓	Fee may apply
	Registration	✓	✓
	Multi-user license usage reports	✓	Fee may apply
System Transfer	Transfer license by deactivation/activation (Concurrent Administrators: (report a licensed server no longer in use)	Use product menu to transfer	Use product menu to transfer
	Transfer license when deactivation not available	✓ System Transfer Form	View transfer policy
Ownership Transfer	Transfer user agreement to another user/organization	View transfer policy	View transfer policy
Product Support	Product support related to gui, graph templates and themes, creating user-defined fitting functions, analysis templates, automation of tasks	✓	Fee may apply
	Getting started with programming	We will study your requirements and offer free recommendation. Consulting available at discounted rates.	Consulting available.

Benefits of Maintenance Service

- Free software upgrades:
Two major versions released each year
- Priority product and license support.
- Home use license:
For use only on a personal computer owned by authorized user. Included with individual user package.
- Transfer license to another computer from our website, even if your old computer is no longer available.
- Tools on our website for administrators to effectively manage and maintain group/network licenses.
- Access to beta version of upcoming releases.
- Discount on OriginLab certified training and consulting.